

# Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2014

This is to certify that:

Al Rajhi Takaful  
HO-Platinum Centre  
3rd Floor, Setteen St, Al Malaz  
P.O.Box 67791  
Riyadh  
11517  
Kingdom of Saudi Arabia

Holds Certificate No:

**CMS 702162**

and operates a Customer Satisfaction Management System in compliance with ISO 10002:2014.

Provision of managing the Customer complaints handling procedures.

For and on behalf of BSI:



Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2019-06-17

Latest Revision Date: 2019-06-17

Effective Date: 2019-06-17

Expiry Date: 2020-06-16



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